How to Order Your Child's School Lunches

At The Farm Kitchen, we're delighted to provide nutritious, freshly prepared meals at your child's school, making lunchtime healthy, delicious and hassle-free!

We've put together this handy guide to help you order meals for your child, along with answers to some of the most frequently asked questions.

When do orders close each week?

The weekly order deadline is 3.00pm on the Tuesday before the week you wish to order for.

Please note that school holiday deadlines may differ. Orders for the first week of a new term will usually close during the final week of the preceding term.

How do I register an account?

The Farm Kitchen will set up an account for your child. Your username and details on how to access the account will be sent to you by email. Please check your junk or spam folder if you cannot find the email.

How do I order meals?

Your account has been set up to automatically order the standard main and pudding options each day. However, you can change the meals selections as below.

1. Log in to your account on the parents.thefarmkitchen.com website and click on the **Menu** tab.
2. Select **Choose Meals** for the week you wish to order.
3. To choose an alternative dish, simply tick the box next to your preferred option.
4. Click **Back to Weeks** and repeat the process for any additional weeks you wish to order.
5. If you have more than one child registered to the account, please click on **Next Child** at the top of the weekly menu.

How do I check my order?

Once you have selected your meals, your order will remain in your Basket until the deadline for that particular week. This allows you to make changes to your meal choices right up until orders close.

After the deadline, your order will automatically move to the **Order History** section of your account. Here, you can view your order and email an order acknowledgement to yourself for your records.

Please note that the date displayed on your order will be the date the orders closed for that week.

You can also view a summary of your meals in the Free Meals Ordered box at the top of the page. The Future Weeks line provides a summary of meals ordered for upcoming weeks.

Why are you asking for my email address?

By opting in to receive emails from The Farm Kitchen, you'll receive helpful reminders, updates and the latest news from us.

You can change your email preferences at any time in the **Account Details** section.

Need help?

We'll be happy to help!

If you need any assistance or have any questions, please don't hesitate to contact us.

Email: enquiries@thefarmkitchen.com